

PERSONAL INFORMATION



STUDIES APPLIED FOR High school diploma

WORK EXPERIENCE

18/9/2016–Present **Steward in Stadio Sant'Elia**
ManpowerGroup Solutions, Cagliari (Italy)

Aptitude requirements:

- Ability of concentration, self-control and contact with the public
- Suitability to carry out the tasks referred in particular to identify possible safety hazards even in behavior of people in the area the sports facility.

Professional skills (*certificates requirements on the frequency of the courses professional*):

- Taking responsibility entrusted;
- Knowledge of techniques to identify suspects attitude and behavior patterns acceptance and security controls;
- Knowledge of techniques for reading of the control systems of security (metal detectors, optical reading of the title of access, tourniquets);
- Knowledge of verification techniques of admission tickets the plant by means of optical reading systems or obliteration;
- Knowledge of index specifications control of persons and containers in tow;
- Knowledge of interview techniques to the holders of the title of access to the system.

6/2/2016–29/5/2016 **Crew by McDonald's**
GIGIOSER S.R.L., Via Bacareda 97 Cagliari (Italy)

Professional skills:

- Kitchen (cooking and preparation of McDonald's products).
- Guest reception and table service.
- Cleaning of grills, fryers (filtration, oil change) and other machinery for the production of McDonald's products.

EDUCATION AND TRAINING

8/2008–6/2013 **Diploma in social sciences high school, 80/100 vote.**

Istituto Magistrale Eleonora D'Arborea, Cagliari (Italy)

Main subjects:

Italian expression, mathematics, psychology, education, sociology, philosophy, science, non-verbal and multimedia languages, foreign language (English, French)

PERSONAL SKILLS

Mother tongue(s) Italian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	A2	A2	A1	A1	A1
French	A2	A2	A1	A1	A1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
 Common European Framework of Reference for Languages

Communication skills ■ Good communication and interpersonal skills.

Organisational / managerial skills ■ Good management and organizational skills
 ■ Ability to work in situations where serves responsibility, seriousness and dynamism.
 ■ Attitude constructive and helpful.

Job-related skills ■ Ability to work in teams and under pressure learned during the work experience at McDonald's.
 ■ Problem solving skills.
 ■ Maximum reliability and availability.

Digital competence

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Independent user	Proficient user	Basic user	Proficient user	Independent user

Digital competences - Self-assessment grid

Driving licence B